ZKTeco - How to enter the device without admin affirming

Global Product and Service Center
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• Solution 1: Via Software

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  (B&W/TFT/Face/MultiBio 700&VF)

• Solution 3: Special method
Solution 1  Via Software

Condition:

- **Remember the IP address of the device**

- Use Time and attendance management software or Access control software to clear the admin privilege from the device.
Time and attendance management software
AC Manage -> Select device in Machine list -> Advanced Function
-> Clear admin privilege
Access control software 2.0

**Device Management**
- Select device in list
- Other
- Clear admin privilege
ZKAccess 3.5 Security System

Device -> Select device in list -> Edit -> Other Settings
-> Clear admin privilege
Solution 2   Via Application

Device type:
• B&W
• TFT
• Face
• MultiBio 700 & VF

Notice Tip: All operation suppose to be finished in 1 min
Cos time change, passwd change
Step 1: Input **9999** ↑, then input **8888** ↑ with the keypad.

Then the device will show a **5 digits code** on the screen.
Step 2: Run the “zkSoftware_key.exe” application, input the **5 digits code** and click “OK” to generate a temporary **passwd**.

Please look keyboard of machine, press '9999'(four nine), then press up key in succession, press '8888'(four eight), then press up key, you will look some number on machine's LCD, please fill in, At here : [65329 ] PIs click me, [ok] You will get some number, It is [7205], PIs input these number use keyboard, then press up key, then press MENU, you will enter the machine. Good luck!
Step 3: Finally, input the **passwd** which is generated by the application, press the up button ↑ and the Menu button, and you will enter the menu.

Step 4: Options -> System option -> Adv Option -> Clr Admin Pri
Step 1: Press Menu, the device will require admin affirm. Input **8888** with the keypad and press ok. Mention the **current time** which display on device.
Step 2: Run the “backdoortft.exe” application, input the current time which display on device, click “Create” button to generate a temporary **passwd**. Input the temporary **passwd** in **PWD edit box** and press OK and you will enter the menu.
Step 3: System -> Data Mng -> Clear Purview
iFace

Step 1: Press Menu, the device will require admin affirm. Mention the current time which display on device.
Step 2: Press 1:1 button, input **8888** with the keypad and press the **key** button.
Step 3: Run the “backdoortft.exe” application, input the **current time** which display on device, click “Create” button to generate a temporary **passwd**. Input the temporary **passwd** in the edit box and press OK, and you will enter the menu.
Step 4: Enter Menu -> Data Mgt. -> Clear Administrator
MultiBio 700 & VF

Step 1: Press Menu, the device will require admin affirm. Mention the **current time** which display on device.
Step 2: Press 1:1 button, input **8888** with the keypad and press the **key** button.
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Step 4: Enter Menu -> Data Mgt. -> Clear Administrator
For MA300, MA500, TF1600, TF1700 etc.

The factory defaults can be restored through the tamper magnet. When the system generates an alarm for 30-60 seconds, the user can remove the tamper magnet three times (till the speaker sounds) to restore default settings, including the device number, system password, IP address, 485 address, and keyboard password.

Then using the software to clear the admin privilege from the device.
For standalone Access control terminals like: F7,F8,F702-S,F18...

Step 1. Keep pressing the 'Tamper button',
Step 2. Then restart the device ,it boot normally, then loosen "Tamper button",
Step 3. Wait about 30 to 40 seconds.
Step 4. Press the "menu", can into the menu.
The End

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Thank You!

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